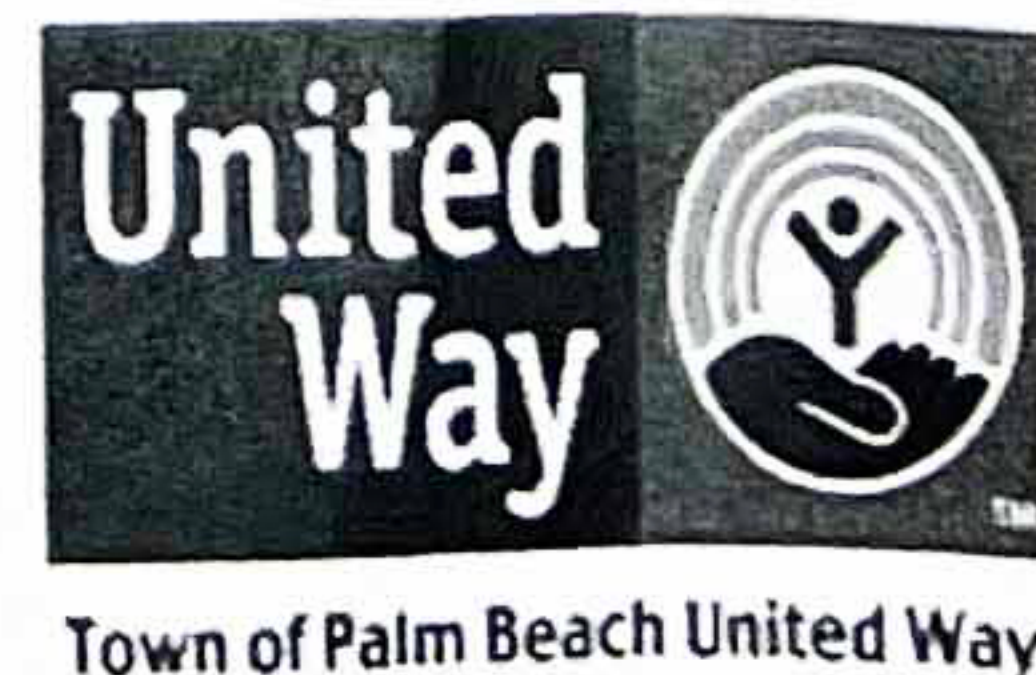


# SENIOR GUIDE TO COMMUNITY SERVICES - PALM BEACH COUNTY

MEDICAL EMERGENCY		9-1-1	MENTAL HEALTH CRISIS	2-1-1
<b>ABUSE - ADULT &amp; DOMESTIC</b>			<b>CRISIS INTERVENTION</b>	
Aid to Victims of Domestic Abuse	(561) 265-2900		Mobile Crisis Team (Jerome Golden) North	(561) 383-5777
Div. of Victim Services (also Rape Crisis)	(561) 833-7273		Mobile Crisis Team (South Co Mental Hlth)	(561) 637-2102
Florida Abuse Hotline	(800) 962-2873		<b>DEATH/DYING/GRIEF/SUPORTIVE SERVICES</b>	
Long-Term Care Ombudsman	(888) 831-0404		Hospice & HomeCare By The Sea	(800) 392-3188
<b>ADULT DAY CARE</b>	2-1-1		Hospice of Palm Beach County	(888) 848-5200
<b>ALCOHOL &amp; DRUG ABUSE</b>	2-1-1		VITAS Innovative Hospice Care	(800) 938-4827
<b>ALZHEIMER'S CRISISLINE</b>	(800) 394-1771		<b>DISABILITY SERVICES</b>	
<b>ALZHEIMER'S DISEASE</b>			Audiology With A Heart	(561) 366-7219
Alzheimer's Assn SE Florida Chapter	(800) 272-3900		Coalition for Independent Living Options	(561) 966-4288
Alzheimer's Community Care	(561) 683-2700		Deaf & Hard of Hearing Resources of PBC	(561) 802-3353
Memory Disorder Ctr- St. Mary's Medical	(561) 882-6363		Division of Blind Services	(866) 225-0794
Memory & Wellness Center at FAU	(561) 297-0502		Lighthouse for the Blind	(561) 586-5600
<b>CAREGIVER ASSISTANCE</b>	2-1-1		Florida Relay Service	(800) 676-3777
<b>CARE MANAGERS (GERIATRIC)</b>	2-1-1		<b>DISASTER/PREPAREDNESS</b>	
<b>CONSUMER COMPLAINTS</b>			<b>EDUCATION-ADULT</b>	
Better Business Bureau	(561) 842-9278		Adult Education School District of PBC	(561) 616-7800
Condo Ombudsman	(954) 202-3234		Literacy Coalition of Palm Beach County	(800) 273-1030
Consumer Affairs Division of PBC	(561) 712-6600		<b>EMPLOYMENT-ELDER</b>	
Florida Division of Consumer Services	(800) 435-7352		AARP Foundation SCSEP (Sr. Employment)	(561) 471-9828
<b>CREDIT COUNSELING/MONEY MGT</b>			Experience Works	(561) 802-1704
ClearPoint Credit Counseling Solutions	(800) 251-2227		CareerSource	(800) 556-5627
Credit Card Management Services	(800) 920-2262		<b>FINANCIAL/UTILITY ASSISTANCE</b>	
<b>CRIME/FRAUD</b>			EHEAEP-Elderly Energy Assistance Program	2-1-1
Consumer Helpline (insurance fraud)	(800) 378-0445		LIHEAP-Low-Income Energy Assistance Program	2-1-1
Division of Victim Services	(561) 355-2418		PBC Human Services and Veterans Services	2-1-1
Economic Crimes/Crimes Against Elderly	(561) 355-7394		<b>FOOD ASSISTANCE</b>	
Seniors vs. Crime	(800) 203-3099		Boca Helping Hands	(561) 417-0913
Your Aging & Disability Resource Center	(866) 684-5885		Food Stamps/SNAP (DCF)	2-1-1
Victim Services (Office of Attorney Gen)	(561) 837-5000		Ruth & Norman Rales JFS-some financial also	(561) 852-3333
Victim Services (State Attorney's Office)	(561) 355-7100		The Salvation Army	(561) 686-3530



*Sunshine* is a free program of 211, PBC's community helpline and crisis hotline. Calls to 211 are free, confidential and 24/7. *Sunshine* is made possible through the support of the Town of Palm Beach United Way and the Jim Moran Foundation.





**GRANDPARENTS RAISING GRANDKIDS**

Kin Support Project-Families First PBC (561) 721-2887  
 Relative Caregivers-Legal Aid Society ext. 275 (561) 655-8944  
 PBC Extension Services/UF (GRandS) (561) 233-1742  
 MorseLife (561) 289-8578

**GUARDIANSHIP**

Clerk of the Court 15th Judicial Circuit (561) 355-2996

**HEALTH CONCERNS**

American Cancer Society (561) 616-9370  
 American Diabetes Association (800) 342-2383  
 American Heart Association (800) 242-8721  
 American Lung Association of SE FL (800) 330-5864  
 National Parkinson Foundation Chapter (954) 684-4703  
 Palm Beach County Health Department (561) 840-4500

**HOME DELIVERED MEALS & HEALTH CARE 2-1-1****HOME IMPROVEMENT**

Rebuilding Together-Solid Waste Authority (561) 697-2700  
 Weatherization Assistance Program (877) 212-0309

**HOUSING /HOMELESS ASSISTANCE 2-1-1****HOSPITALS**

Bethesda Memorial Hospital (561) 737-7733  
 Boca Raton Regional Hospital (561) 395-7100  
 Delray Medical Center (561) 498-4440  
 Lakeside Medical Center (561) 996-6571  
 Good Samaritan Medical Center (561) 655-5511  
 JFK Medical Center (561) 965-7300  
 Jupiter Medical Center (561) 747-2234  
 Palm Beach Gardens Medical Center (561) 622-1411  
 Palms West Hospital (561) 798-3300  
 St. Mary's Medical Center (561) 844-6300  
 Wellington Regional Medical Center (561) 798-8500  
 West Boca Medical Center (561) 488-8000  
 West Palm Beach VA Medical Center (800) 972-8262  
 West Palm Hospital (561) 863-3802

**INSURANCE: Health Care Advocate 2-1-1****INSURANCE**

DCF Access Florida (Medicaid) (866) 762-2237  
 Health Care District (866) 930-0035  
 Medicare (800) 633-4227  
 SHINE-help with Medicare concerns (866) 684-5885

Florida Rural Legal Services

(800) 284-4588

Elder Law HelpLine

(888) 895-7873

Legal Aid Society-Elder Law Project ext. 228 (800) 403-9353

**MEDICAL SUPPLIES/EQUIPMENT 2-1-1**

Clinics Can Help (561) 640-2995

Southeast Mobility (561) 364-2600

**MENTAL HEALTH/COUNSELING**

Center for Trauma Counseling (561) 444-3914

Different Like Me (561) 289-2545

Glades Crisis Stabilization Unit (561) 993-8022

Mental Health Association of PBC (561) 832-3755

National Alliance for the Mentally Ill of PBC (561) 588-3477

Ruth & Norman Rales JFC (Senior Counseling) (561) 852-3333

The Volen Center (561) 395-8920

**SENIOR CENTERS 2-1-1**

Boynton Beach Senior Center (561) 742-6570

Mid County Senior Center (Lake Worth) (561) 357-7100

North County Senior Center (PBG) (561) 694-5435

The Volen Center (Boca Raton) (561) 395-8920

West County Senior Center (Belle Glade) (561) 996-4808

**SERVICE DOGS**-Canine Companions (800) 572-2275

**SOCIAL SECURITY ADMIN** (800) 772-1213

**SUPPORT GROUPS 2-1-1****TRANSPORTATION**

Community Coach and LIFT-The Volen Center (561) 395-8920

Palm Tran CONNECTION Door-to-Door (877) 870-9849

Palm Tran Bus Information (877) 930-4287

Tri-Rail (800) 874-7245

**VETERAN SERVICES**

FL Dept. of Veterans Affairs-benefits counseling (561) 422-8204

Funeral/Burial Benefits-Dept. of Veteran Affairs (800) 827-1000

Jupiter Vet Center (561) 422-1220

Palm Beach Vet Center (561) 422-1201

Veteran Services-Palm Beach County (561) 355-4761

West Palm Beach VA Medical Center (800) 972-8262

Women Vets Health Programs (561) 422-1236

**VETERANARIAN**

Paws 2 Help-pet care at low cost (561) 712-1911

**VOLUNTEER OPPORTUNITIES**

211's Sunshine Daily Telephone Calls to Seniors 2-1-1

United Way of Palm Beach County (561) 375-6600



This is a partial listing of frequently requested information maintained by 211 HelpLine. The information contained is the most current available as of January 2015. Inclusion does not imply endorsement nor does omission imply a lack of endorsement by 211. For more information call 2-1-1 or visit [www.211palmbeach.org](http://www.211palmbeach.org)